INSTRUCTIONS

1. You can only make amendments to your license if your license status is in an “APPROVED” or “APPROVED – DEFICIENT” or “APPROVED – INACTIVE” status. Please contact AzDFI Licensing Division with any questions.

2. **AMENDMENTS:** All amendments must be reported to AzDFI in a timely manner, penalties may be assessed for not complying.

3. **NOTE:** If the company structure changes (for example: your Tax Identification Number changes and/or you change from a Sole Proprietor to an LLC or to a Corporation, etc.), a new MU1 and a new license application must be completed. The current company would need to be closed/terminated on NMLS and your license would need to be surrendered.

4. **UPDATE MU1 AND/OR MU2:** Each amendment included on this Amendment Checklists form requires you to also update your MU1 and/or MU2. **IMPORTANT NOTE:** CHANGES IN CONTROL MUST HAVE PRIOR APPROVAL FROM AZDFI BEFORE THE CHANGE CAN BE COMPLETED.

5. [Branch Manager Amendment Checklist](#) – Click to go to checklist.

6. [Duplicate License Request Checklist](#) – Click to go to checklist.

7. [Name Amendment Checklist](#) – You will need to complete and submit the Name Amendment Checklist located on the Mortgage Banker Amendment Checklist.

8. [Address Amendment Checklist](#) – Click to go to checklist.

9. [Responsible Individual (“RI”) Amendment Checklist](#) – You will need to complete and submit the Responsible Individual Amendment Checklist located on the Mortgage Banker Amendment Checklist.

10. [Officer, Director and/or Member Amendment Checklist](#) – You will need to complete and submit the Officer, Director and/or Member Amendment Checklist located on the Mortgage Banker Amendment Checklist.

11. [Ownership/Control Amendment Checklist](#) – You will need to complete and submit the Ownership/Control Amendment Checklist located on the Mortgage Banker Amendment Checklist.

12. [Conversion of a Mortgage Banker License to a Mortgage Broker License Checklist](#) – You will need to complete and submit the Conversion of a Mortgage Banker License to a Mortgage Broker Amendment Checklist located on the Mortgage Banker Amendment Checklist.

13. All fees that are collected through NMLS ARE NOT REFUNDABLE.

14. AzDFI will review the Amendment request and all required documents and then communicate with the licensee through NMLS if there are any deficiencies.

15. A new license will only be issued when there is a change in the address, change in the licensee’s name or change in the Responsible Individual. **NOTE:** A change in the Responsible Individual will only require the issuance of a new main license. An address change will only require the issuance of a new license for the licensed location affected by
the new address. A new license will be issued for all licensed locations when there is a
change to the name of the licensed entity.

16. Jurisdiction-specific requirements, as identified on the checklist(s) below, must be uploaded
into NMLS or emailed to AzDFI within 5 business days of the electronic submission of your
Amendment request through the NMLS.

You may submit documents to AzDFI electronically using AzDFI’s encrypted message
service.

AzDFI Encrypted Message Service Instructions
AzDFI Encrypted Message Service

WHO TO CONTACT – For questions regarding Arizona requirements and/or guidelines, contact
the licensing Division of the Arizona Department of Financial Institutions (“AzDFI”) by phone at
(602) 771-2800 or send your questions via e-mail to licensing@azdfi.gov.

THE APPLICANT/LICENSEE IS FULLY RESPONSIBLE FOR ALL OF ARIZONA STATE
REQUIREMENTS OF THE LICENSE FOR WHICH THEY ARE APPLYING/AMENDING. THE
JURISDICTION SPECIFIC REQUIREMENTS CONTAINED HEREIN ARE FOR GUIDANCE ONLY TO
FACILITATE YOUR APPLICATION/AMENDMENT THROUGH NMLS. AzDFI HAS A LINK TO THE
ARIZONA STATUTES AND RULES ON ITS WEBSITE AT www.azdfi.gov. SHOULD YOU HAVE
QUESTIONS, PLEASE CONSULT LEGAL COUNSEL.
<table>
<thead>
<tr>
<th>INFORMATION on CHANGING A BRANCH MANAGER</th>
<th>Submit an amendment for a change in the Branch Manager within the Branch Form (MU3) in NMLS.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Requirements for a Person Intended to Oversee a Branch Office:</strong></td>
<td>A person designated to oversee the operations of a branch office shall be knowledgeable about the branch activities of the licensee, supervise compliance by the branch with applicable law and rules, and have sufficient authority to ensure such compliance. One person may oversee more than one branch.</td>
</tr>
</tbody>
</table>
DUPLICATE LICENSE REQUEST CHECKLIST

NMLS Entity ID #: _______________  AZ Main License #: _______________

Entity Legal Name: ______________________________________________________________

AZ License Name (including any DBA): _____________________________________________

<table>
<thead>
<tr>
<th>COMPLETED /ATTACHED</th>
<th>NOT APPLICABLE</th>
<th>ITEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>INFORMATION on REQUESTING A DUPLICATE LICENSE</td>
<td>Beginning October 1, 2010, AzDFI began to issue licenses electronically. Therefore, you will no longer be issued a paper license from AzDFI for any licensed location. Each licensee is still responsible to print and prominently post the license for each licensed location.</td>
<td></td>
</tr>
</tbody>
</table>

Arizona Revised Statutes Section 6-126(A)(26) states “The following nonrefundable fees are payable to the department with the filing of the following applications: To issue a duplicate or replace a lost enterprise's license, one hundred dollars.”

☐ List the Arizona license number and/or Arizona branch license number(s) that you are requesting a duplicate license be issued: _________________________________________
___________________________________________________________________________
___________________________________________________________________________

The duplicate license will be emailed to the email address on record with AzDFI.

Submit this checklist to AzDFI via email. You will be invoiced through NMLS for the $100.00 fee.

You may submit documents to AzDFI electronically using AzDFI’s encrypted message service.

AzDFI Encrypted Message Service Instructions
AzDFI Encrypted Message Service

INDIVIDUAL TO CONTACT REGARDING THIS AMENDMENT REQUEST

Name: _____________________________  Title: _______________________________

Phone number & extension: ________________________________

Email: ________________________________________________

AUTHORIZED SIGNOR

________________________________________
Signature  _________________________________

Print Name & Title
ADDRESS AMENDMENT CHECKLIST

<table>
<thead>
<tr>
<th>COMPLETED /ATTACHED</th>
<th>NOT APPLICABLE</th>
<th>ITEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>INFORMATION on REQUESTING AN ADDRESS AMENDMENT</td>
<td>Arizona Administrative Code R20-4-1805: If a licensee changes the licensee's principal place of business, or the location of a branch office, the licensee shall notify the Superintendent at least five business days before the address change. With the notice, a licensee shall provide the Superintendent with the license for the office changing its address and the fee required by A.R.S. § 6-126 for changing an office address. A copy of the license shall continue to be displayed at the place of business until a new license is issued.</td>
<td></td>
</tr>
<tr>
<td>INSTRUCTIONS</td>
<td>You will need to update/amend the address in NMLS for the branch that you are changing. Once you have updated/amended the address in NMLS, you will need to submit this checklist to AzDFI along with the applicable documents and fees.</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td>COMMERCIAL LOCATION: If the location is a commercial office location, then upload into NMLS or email to AzDFI a copy of the lease agreement. If there is a sublease, then include a copy of both the sublease agreement and the original lease agreement with this amendment checklist. Upload in NMLS: under the Document Type Branch Written Agreement in the Document Uploads section of the Branch Form (MU3).</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td>ADDRESS AMENDMENT FEE: $50.00 for each licensed location that is amending its address. This fee will be collected through NMLS, either when the change is submitted or invoiced separately after the change is submitted.</td>
<td></td>
</tr>
</tbody>
</table>

You may submit documents to AzDFI electronically using AzDFI’s encrypted message service.

AzDFI Encrypted Message Service Instructions
AzDFI Encrypted Message Service

Arizona Revised Statutes Sections 6-903(R) and 6-944(A) state, in pertinent part, that a license is “not transferable or assignable”.

Engaging in any of the activities listed below, commonly referred to as “net branching,” can result in AzDFI taking regulatory enforcement action up to and including license revocation and the imposition of a civil money penalty of not more than five thousand dollars ($5,000.00) for each violation for each day. THIS IS NOT AN EXHAUSTIVE LIST.

- DON’T transfer or assign your mortgage broker or banker license to “branch managers” or “owners.”
- DON’T require branch managers to pay for branch start up costs, including, but not limited to, the cost of branch office licenses, bank account deposits, background checks, accounting fees, HUD license fees, security deposits, training, payroll fees, and loan software fees.
- DON’T require branch managers to sign agreements to pay monthly fees for using your license.
- DON’T fail to assume responsibility and liability for branch office leases that are rightfully your responsibility. You or your designated officers should sign rent and equipment leases, not branch managers.
- DON’T fail to assume the responsibility and liability for branch office equipment leases that are rightfully your responsibility. Branch managers should not sign these leases.
- DON’T fail to assume the responsibility and liability for utilities, office supplies and
equipment, appraisals, alarm equipment, and any other bills incurred by branches. Bills, utilities, and invoices should be in licensee’s name.

- **DON’T** inform the Better Business Bureau that your branches are independent.
- **DON’T** fail to account for all branch income and expenses on tax returns and on financial statements.
- **DON’T** fail to maintain physical access to your branches at all times.
- **DON’T** fail to maintain control over the payment of your branch expenses.
- **DON’T** fail to maintain a uniform settlement service fee structure among all of your branch offices. Borrowers should be able to pay the same fees at any office. You should not allow branch managers to set their own fee structure.
- **DON’T** pay W-2 income to companies owned by branch managers in an attempt to evade taxes.
- **DON’T** fail to employ practices and procedures consistent with all HUD guidelines.
- **DON’T** fail to maintain control over branch bank accounts or allow branch managers to write payroll checks and reimburse themselves for expenses.

For more information, please access www.hudclips.org and click on “Access HUD Letters and Notices from past years” to read, among other things, Mortgagee Letter 00-15, which addresses “Prohibited Branch Arrangements.”