General Information

Who Is Required to Have This License?
Any person or entity that engages in the business of operating as a debt settlement services provider or providing debt settlement services to a debtor domiciled in Minnesota, whether or not a fee is charged for the services and regardless of whether the person maintains a physical presence in Minnesota, must be licensed.

Refer to Minnesota Statutes §§ 332B.02 – 332B.14.

Activities Authorized Under This License
This license authorizes the following activities as defined by NMLS on the Business Activities Definitions chart:

- Debt settlement/debt adjuster

Note: This license also authorizes the following activities:

- offering to provide advice, or offering to act or acting as an intermediary between a debtor and one or more of the debtor's creditors, where the primary purpose of the advice or action is to obtain a settlement for less than the full amount of debt, whether in principal, interest, fees, or other charges, incurred primarily for personal, family, or household purposes including, but not limited to, offering debt negotiation, debt reduction, or debt relief services;

- advising, encouraging, assisting, or counseling a debtor to accumulate funds in an account for future payment of a reduced amount of debt to one or more of the debtor's creditors; or

- offering to provide advice, or offering to act or acting as an intermediary between a debtor and the federal government, state government, or their political subdivisions to delay payment of delinquent taxes owed, establish a payment plan for delinquent taxes owed, or obtain a settlement for less than the full amount of delinquent taxes owed.

Pre-Requisites for License Applications

- None.
Minnesota will issue paper licenses for this license type. In addition, licenses can be verified through [NMLS Consumer Access](#).

### Document Uploads Guidance

Documents that must be uploaded to the Document Uploads section of the Company Form (MU1) in NMLS are indicated in the checklist below. When uploading documents:

- Follow the guidance in [Document Upload Descriptions and Examples](#).
- Only upload documents relevant to the company application.
- Only upload documents where there is a selectable document category. If inappropriate documents are uploaded that should not be, you will be contacted by your regulator and asked to remove them from NMLS.
- Do not upload the same company documents multiple times. Generally, unless the document is state-specific, if the document has already been uploaded for another state, a new upload is not required unless changes have been made.
- If a document previously uploaded has been revised, delete the old document and replace it with the new document (history of the old document will remain in NMLS).
- For state-specific documents (e.g., Surety Bonds), be sure to indicate the applicable state.

### Helpful Resources

- [Company Form (MU1) Filing Instructions](#)
- [Document Upload Descriptions and Examples](#)
- [Individual Form (MU2) Filing Quick Guide](#)
- [Financial Statements Quick Guide](#)
- [Payment Options Quick Guide](#)
- [License Status Definitions Quick Guide](#)

### Agency Contact Information

**Contact** Financial Institutions Division licensing staff by phone at 651-539-1570 or send your questions via email to [NonDepositoryInstitutions.Commerce@state.mn.us](mailto:NonDepositoryInstitutions.Commerce@state.mn.us) for additional assistance.

**For U.S. Postal Service or Overnight Delivery:**

Commerce Department  
Financial Institutions Division  
85 7th Place East, Suite 280  
St. Paul, MN 55101

THE APPLICANT/LICENSEE IS FULLY RESPONSIBLE FOR ALL OF THE REQUIREMENTS OF THE LICENSE FOR WHICH THEY ARE APPLYING. THE AGENCY SPECIFIC REQUIREMENTS CONTAINED HEREIN ARE FOR GUIDANCE ONLY TO FACILITATE APPLICATION THROUGH NMLS. SHOULD YOU HAVE QUESTIONS, PLEASE CONSULT LEGAL COUNSEL.
## LICENSE FEES - Fees collected through NMLS are NOT REFUNDABLE OR TRANSFERABLE.

<table>
<thead>
<tr>
<th>Complete</th>
<th>MN Debt Settlement Services Provider Company License</th>
<th>Submitted via...</th>
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</thead>
<tbody>
<tr>
<td></td>
<td><strong>MN License Fee:</strong> $1000 for Principal Place of Business</td>
<td>NMLS (Filing submission)</td>
</tr>
<tr>
<td></td>
<td><strong>NMLS Initial Processing Fee:</strong> $0</td>
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</table>

## REQUIREMENTS COMPLETED IN NMLS

<table>
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<tr>
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<tbody>
<tr>
<td></td>
<td><strong>Submission of Company Form (MU1):</strong> Complete and submit the Company Form (MU1) in NMLS. This form serves as the application for the license/registration through NMLS.</td>
<td>NMLS</td>
</tr>
</tbody>
</table>
|          | **Financial Statements:** Upload a financial statement that is dated within 90 days of the company’s fiscal year end that includes a balance sheet, income statement and statement of cash flows and all relevant notes thereto.  
**Note:** Financial statements are uploaded separately under the Filing tab and Financial Statement submenu link. See the Financial Statements Quick Guide for instructions. | NMLS |
|          | **Other Trade Name:** If operating under a name that is different from the applicant’s legal name, that name (“Trade Name”, “Assumed Name” or “DBA”) must be listed under the Other Trade Names section of the Company Form (MU1). Minnesota does not limit the number of other trade names.  
If operating under an “Other Trade Name”, upload a file-stamped copy of the Certificate of Assumed Name from the Minnesota Secretary of State regarding ability to do business under that trade name.  
This document should be named [State-License Type] Trade Name – Assumed Name. | NMLS |
|          | **Resident/Registered Agent:** The Resident/Registered Agent must be listed under the Resident/Registered Agent section of the Company Form (MU1) and must match the information currently on record with the Minnesota Secretary of State. | NMLS |
|          | **Primary Contact Employees:** The following individuals must be entered into the Contact Employees section of the Company Form (MU1).  
1. **Primary Company Contact.** This individual will receive all communication from Minnesota regulators.  
2. **Primary Consumer Complaint Contact.** This individual will be to whom Minnesota regulators refer consumers. | NMLS |
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<tr>
<td>Note</td>
<td><strong>Non-Primary Contact Employees:</strong> Minnesota does not require any non-primary contacts to be listed in the Contact Employees section of the Company Form (MU1).</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td><strong>Bank Account:</strong> The company must maintain a separate trust account for Minnesota accounts and deposit in the account all debtor funds received. (See Minn. Stat. 332B.06, subd. 8).</td>
<td>NMLS</td>
</tr>
<tr>
<td></td>
<td><strong>Disclosure Questions:</strong> Provide a complete and detailed explanation and document upload for each “Yes” response to Disclosure Questions made by the company or related control persons (MU2). See the Company Disclosure Explanations Quick Guide for instructions.</td>
<td>Upload in NMLS in the Disclosure Explanations section of the Company Form (MU1) or Individual Form (MU2).</td>
</tr>
<tr>
<td>Note</td>
<td><strong>Qualifying Individual:</strong> The Qualifying Individual section is not required to be completed for Minnesota on the Company Form (MU1).</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td><strong>Control Person (MU2) Attestation:</strong> Complete the Individual Form (MU2) in NMLS. This form must be attested to by the applicable control person before it is able to be submitted along with the Company Form (MU1).</td>
<td>NMLS</td>
</tr>
<tr>
<td>Note</td>
<td><strong>Credit Report:</strong> Individuals in a position of control are NOT required to authorize a credit report through NMLS.</td>
<td>N/A</td>
</tr>
<tr>
<td>Note</td>
<td><strong>MU2 Individual FBI Criminal Background Check Not Required Through NMLS:</strong> Direct Owners/Executive Officers, Indirect Owners, and Qualifying Individuals are NOT required to authorize a FBI criminal background check (CBC) through NMLS.</td>
<td>N/A</td>
</tr>
</tbody>
</table>
## REQUIREMENTS/DOCUMENTS UPLOADED IN NMLS

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|          | **SURETY BOND:** Submit a company bond in the amount of $5,000 furnished by a surety company authorized to conduct business in Minnesota. The surety bond requirement may be satisfied by completing one of the following: | 1. **Electronic Surety Bond in NMLS**  
2. **Upload in NMLS:** under **Surety Bond – Alternate Security Device** in the **Document Uploads** section of the Company Form (MU1). AND Mail to Commerce Department |
| [ ]      | 1. **Electronic Surety Bond:** Submit an Electronic Surety Bond (ESB) via NMLS in the amount of $5,000. See the [ESB Adoption Table](#) and the [ESB for NMLS Licensees page](#) of the NMLS Resource Center for more information. | 1. **Electronic Surety Bond in NMLS**  
2. **Upload in NMLS:** under **Surety Bond – Alternate Security Device** in the **Document Uploads** section of the Company Form (MU1). AND Mail to Commerce Department |
|          | 2. **Surety Bond – Alternate Security Device:** Cash or securities to be deposited with the Commissioner of Management and Budget, provided prior approval has been obtained. This document should be uploaded in NMLS under the Document Type **Surety Bond-Alternate Security Device** in the **Document Uploads** section of the Company Form (MU1). This document should be named [License Type] Security Device. An original copy of this document must also be mailed to the address listed above. | 1. **Electronic Surety Bond in NMLS**  
2. **Upload in NMLS:** under **Surety Bond – Alternate Security Device** in the **Document Uploads** section of the Company Form (MU1). AND Mail to Commerce Department |
|          | **Note:** $5,000 is the minimum bond that the Commissioner may require for a Debt Settlement Services licensee. The actual required bond amount will further be determined at the time the annual report due is on March 15 of each year. | 1. **Electronic Surety Bond in NMLS**  
2. **Upload in NMLS:** under **Surety Bond – Alternate Security Device** in the **Document Uploads** section of the Company Form (MU1). AND Mail to Commerce Department |
|          | **Business Plan:** Upload a business plan outlining the following information: | **Upload in NMLS:** under the Document Type **Business Plan** in the **Document Uploads** section of the Company Form (MU1). This document should be named [Company Legal Name] Business Plan. |
| [ ]      | • Marketing Strategies  
• Products  
• Target markets  
• Fee schedule  
• A general description of the company’s business model.  
• Proof of accreditation, unless the applicant submits an affidavit attesting that the licensee does not provide credit counseling services. | **Upload in NMLS:** under the Document Type **Business Plan** in the **Document Uploads** section of the Company Form (MU1). This document should be named [Company Legal Name] Business Plan. |
|          | **Note:** If the existing uploaded business plan already includes the above information, an additional document does not need to be uploaded. A company should only upload a single business plan. If state-specific material is required, this information should be added to the existing uploaded business plan. | 1. **Electronic Surety Bond in NMLS**  
2. **Upload in NMLS:** under **Surety Bond – Alternate Security Device** in the **Document Uploads** section of the Company Form (MU1). AND Mail to Commerce Department |
| [ ]      | **Certificate of Authority/Good Standing Certificate:** Upload a State-issued and approved document (typically by the Secretary of State’s office), dated not more than 60 days prior to the filing of the application through NMLS that demonstrates authorization to do business in the applicant’s state of formation. Foreign Corporations or Companies: Upload a Certificate of Authority from the Minnesota Secretary of State. This document should be named MN Certificate of Authority OR MN Certificate of Good Standing. | **Upload in NMLS:** under the Document Type **Certificate of Authority/Good Standing Certificate** in the **Document Uploads** section of the Company Form (MU1). |
| Complete | MN Debt Settlement Services Provider Company License | Submitted via...
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<td></td>
<td><strong>Company Staffing and Internal Policies:</strong> If the company has employees in the state of Minnesota, upload a copy of the declaration page of the workers compensation policy or other evidence of current insurance coverage, which shows the amount of insurance, dates of coverage and name of the company insured. If the company has no employees in Minnesota, a letter stating as such must be uploaded. This document should be named [Workers Compensation Policy].</td>
<td><strong>Upload in NMLS:</strong> under Document Samples in the Document Uploads section of the Company Form (MU1).</td>
</tr>
</tbody>
</table>
|          | **Document Samples:** Upload copies of the following sample documents used in the regular course of business in connection with this license:  
  - A copy of the licensee’s standard debt settlement services agreement that the licensee intends to execute with debtors.  
  - A copy of the Disclosure statement required by Minn. Stat. 332B.06, subd. 4.  
  The documents should be named [Name of Document Sample]. | **Upload in NMLS:** under Document Samples in the Document Uploads section of the Company Form (MU1). |
|          | **Formation Documents:** Determine classification of applicant’s legal status and submit a State certified copy of the requested applicable documentation detailed below. Original formation documents and all subsequent amendments, thereto including a list of any name changes.  
  **Sole Proprietor**  
  - If sole proprietor is operating under a different name a Certificate of Assumed Name must be uploaded.  
  **Unincorporated Association:**  
  - By-Laws or constitution (including all amendments).  
  **General Partnership:**  
  - Partnership Agreement (including all amendments).  
  **Limited Liability Partnership:**  
  - Certificate of Limited Liability Partnership; and  
  - Partnership Agreement (including all amendments).  
  **Limited Partnership:**  
  - Certificate of Limited Partnership; and  
  - Partnership Agreement (including all amendments).  
  **Limited Liability Limited Partnership:**  
  - Certificate of Limited Liability Limited Partnership; and  
  - Partnership Agreement (including all amendments).  
  **Limited Liability Company (“LLC”):**  
  - Articles of Organization (including all amendments);  
  - Operating Agreement (including all amendments); and  
  - LLC resolution if authority not in operating agreement.  
  **Corporation:**  
  - Articles of Incorporation (including all amendments);  
  - By-laws (including all amendments), if applicable;  
  - Shareholder Agreement (including all amendments), if applicable; and  
  - Corporate resolution if authority to complete application not in By-Laws or Shareholder Agreement, as amended, as applicable. | **Upload in NMLS:** under Formation Document” in the Document Uploads section of the Company Form (MU1).  
  This document should be named Formation Documentation [Date of Creation (MM-DD-YYYY)]. |
- Documents requested of a Corporation; and
- Proof of nonprofit status
  - Internal Revenue Service ("IRS") 501(c)(3) designation letter; or
  - statement from a State taxing body or the State attorney general certifying that: (i) the entity is a nonprofit organization operating within the State; and (ii) no part of the entity’s net earnings may lawfully benefit any private shareholder or individual; or
  - entity's certificate of incorporation or similar document if it clearly establishes the nonprofit status of the applicant; or
  - Any of the three preceding items described, if that item applies to a State or national parent organization, together with a statement by the State or parent organization that the applicant is a local nonprofit affiliate.

Trust (Statutory)
- Certificate of Trust; and
- Governing instrument (all amendments).

Management Chart: Submit a Management chart displaying the applicant’s directors, officers, and managers (individual name and title). Must also identify compliance reporting and internal audit structure.

This document should be named *[Company Legal Name] Management Chart.*

**Note:** If the existing uploaded management chart already includes the above information, an additional document does not need to be uploaded. A company should only upload a single management chart.

Upload in NMLS: under Management Chart in the Document Uploads section of the Company Form (MU1).

Organizational Chart/Description: Submit a chart showing (or a description which includes) the percentage of ownership of:
- Direct Owners (total direct ownership percentage must equate to 100%)
- Indirect Owners
- Subsidiaries and Affiliates of the applicant/licensee

**Note:** If the existing uploaded Organizational Chart/Description already includes the above information, an additional document does not need to be uploaded. A company should only upload a single management chart.

Upload in NMLS: under Organizational Chart/Description in the Document Uploads section of the Company Form (MU1). This document should be named *[Company Legal Name] Organizational Chart – Description.*

### INDIVIDUAL (MU2) DOCUMENTS UPLOADED IN NMLS

Verification of Experience: Each person that completes an Individual Form (MU2) in NMLS, but also complete the Biographical Statements Form. [Click here to access the form.]

This document should be named *MN Biographical Statements Form – License Name.*

Upload in NMLS: under the Document Type Verification of Experience in the Document Uploads section of the Individual Form (MU2).
<table>
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<tbody>
<tr>
<td></td>
<td>Appointment of Commissioner of Commerce as Agent for Service of Process: <a href="#">Click here</a> to download the form and mail to the Department.</td>
<td>Mail to Commerce Department</td>
</tr>
<tr>
<td></td>
<td>ANNUAL REPORT: Submit an Annual Report completed pursuant to Minnesota Statutes § 332B.08, subd. 2 no later than March 15 of each year.</td>
<td>Mail to Commerce Department</td>
</tr>
</tbody>
</table>