CHECKLIST SECTIONS

- General Information
- License Fees
- Requirements Completed in NMLS
- Requirements/Documents Uploaded in NMLS
- Requirements Submitted Outside of NMLS

GENERAL INFORMATION

**Who Is Required to Have This License?**

A person who engages in the mortgage loan business by directly or indirectly servicing a mortgage loan (master servicer or subservicer), however Section 6111 (a)(b)(1)(ii) specifically excepts a mortgage lender who acts as a servicer for mortgage loans they originated, negotiated and own.

A separate branch license will be required for every location where servicing activities are conducted outside the company’s principal place of business. 7 Pa.C.S. § 6131(a.1)

**Who Is Not Required to Have This License?**

The full listing of Exemptions should be reviewed in Section 6112 of the Mortgage Licensing Act. Below is a list of the most common exceptions to license requirements as a mortgage servicer.

- Subsidiary of a bank. See Section 6112(1).
- Affiliate of a bank or subsidiary or affiliate of a credit union. See Section 6112(7).
- Companies that only service business or commercial loans. See Section 6111(c).
- A person who services less than four mortgage loans in a calendar year. See Section 6112(3).
- “Mortgage Consumer Discount Company” is a hybrid license type which consists of a Consumer Discount Company License from the Consumer Discount Company Act and a Mortgage Lender license from the Mortgage Licensing Act. As such, a Mortgage Consumer Discount Company would be included in the licensed activity exceptions noted in Section 6111(b)(1)(ii) which states that “(1) A mortgage lender may: (ii) Act as a mortgage servicer without a separate mortgage servicer license for mortgage loans the mortgage lender has originated, negotiated, and owns.”
- A bona fide nonprofit organization registered in accordance with Section 6112(8).
- An installment seller licensed under the Consumer Credit Code (12 Pa. C.S. Ch. 62) and registered under Section 6112(13) provided it is servicing manufactured home installment sale contracts which it originated, negotiated and owns.
A sales finance company licensed under Consumer Credit Code (12 Pa. C.S. Ch. 62), does not need to be licensed as a mortgage servicer to service manufactured home installment sale contracts which it purchased from a licensed installment seller which was registered under Section 6112(13).

Activities Authorized Under This License

This license authorizes the following activities...
- First Mortgage Servicing
- Third-Party Mortgage Servicing
- Subordinate Lien Mortgage Servicing
- Third-Party Subordinate Lien Mortgage Servicing
- Master Servicing
- Reverse Mortgage Servicing

Pre-Requisites for License Applications

- Be approved by or meets the current eligibility requirements as a residential mortgage loan servicer of at least one Federal Government-sponsored entity, government corporation, or Federal agency. 7 Pa.C.S. § 6131(k)(1)
- Net Worth: $250,000 minimum. 7 Pa.C.S. § 6131(k)(2)
  ➢ Financial statements must be submitted to verify net worth. See application checklist for requirements.
- Fidelity Bond: Must meet the guidelines established by Fannie Mae or Freddie Mac. See application checklist for additional information. 7 Pa.C.S. § 6131(k)(3)
- Surety Bond: $500,000 minimum. 7 Pa.C.S. § 6131(k)(4)

Pennsylvania does not issue paper licenses for this license type.

Document Uploads Guidance

Documents that must be uploaded to the Document Uploads section of the Company Form (MU1) in NMLS are indicated in the checklist below. When uploading documents:
- Follow the guidance in Document Upload Descriptions and Examples.
- Only upload documents relevant to the company application.
- Only upload documents where there is a selectable document category. If inappropriate documents are uploaded that should not be, you will be contacted by your regulator and asked to remove them from NMLS.
- Do not upload the same company documents multiple times. Generally, unless the document is state-specific, if the document has already been uploaded for another state, a new upload is not required unless changes have been made.
- If a document previously uploaded has been revised, delete the old document and replace it with the new document (history of the old document will remain in NMLS).
- For state-specific documents (e.g., Surety Bonds), be sure to indicate the applicable state.

Helpful Resources

- Company Form (MU1) Filing Instructions
- Document Upload Descriptions and Examples
- Individual Form (MU2) Filing Quick Guide
Agency Contact Information

Contact Pennsylvania Department of Banking and Securities, Non-Depository Licensing Office staff by phone at 717-787-3717 or send your questions via email to ra-asklicensing@pa.gov for additional assistance.

For U.S. Postal Service or Overnight Delivery:

The Pennsylvania Department of Banking and Securities
Non-Depository Licensing Office
17 N 2nd Street, Suite 1300
Harrisburg, PA 17101-2290

THE APPLICANT/LICENSEE IS FULLY RESPONSIBLE FOR ALL REQUIREMENTS OF THE LICENSE FOR WHICH THEY ARE APPLYING. THE AGENCY SPECIFIC REQUIREMENTS CONTAINED HEREIN ARE FOR GUIDANCE ONLY TO FACILITATE APPLICATION THROUGH NMLS. SHOULD YOU HAVE QUESTIONS, PLEASE CONSULT LEGAL COUNSEL.
<table>
<thead>
<tr>
<th>Complete</th>
<th>PA Mortgage Servicer</th>
<th>Submitted via...</th>
</tr>
</thead>
<tbody>
<tr>
<td>□</td>
<td>Pennsylvania License Application Fee: $2,500</td>
<td>NMLS (Filing submission)</td>
</tr>
<tr>
<td>□</td>
<td>NMLS Initial Processing Fee: $100</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6132(a)(4)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>Credit Report for Control Persons: $15 per control person.</td>
<td>NMLS (Filing submission)</td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6133(e)(5); 6138(a)(3)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>Pennsylvania State Police Criminal History Background Check: $22.00 for each request</td>
<td>Outside NMLS – See the Criminal Background History Instructions</td>
</tr>
<tr>
<td>□</td>
<td>and is payable through PATCH by credit card. Results will not be accepted more than</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>30 days prior to the application submission date.</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6133(d), 6138(a)(3)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>MU2 Individual FBI Criminal Background Checks Are Not Accepted Through NMLS: $22.60</td>
<td>Outside NMLS – See the Criminal Background History Instructions</td>
</tr>
<tr>
<td>□</td>
<td>Pennsylvania only accepts FBI criminal background checks</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>(CBC) through Idemia/IdentoGO. Results will not be accepted more than 30 days</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>prior to the application submission date.</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6133(d), 6138(a)(3)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>Third Party Investigatory Background Checks: Fees vary by investigative company.</td>
<td>Outside NMLS – See the Criminal Background History Instructions</td>
</tr>
<tr>
<td>□</td>
<td>In addition to the Pennsylvania and Federal Criminal Background Checks, a branch</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>manager who does not or has not resided in the US for at least 5 years must provide</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>an investigative background report. Results will not be accepted more than 30 days</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>prior to the application submission date.</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6133(d), 6138(a)(3)</td>
<td></td>
</tr>
</tbody>
</table>
### REQUIREMENTS COMPLETED IN NMLS

<table>
<thead>
<tr>
<th>Complete</th>
<th>PA Mortgage Servicer</th>
<th>Submitted via...</th>
</tr>
</thead>
<tbody>
<tr>
<td>□</td>
<td>Submission of Company Form (MU1): Complete and submit the Company Form (MU1) in NMLS. This form serves as the application for the license through NMLS.</td>
<td>NMLS</td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6131(a)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>Financial Statements: Upload an audited or certified financial statement prepared by a Certified Public Accountant or Signed by an executive officer in accordance with Generally Accepted Accounting Principles dated within 90 days of your fiscal year end. Financial statements should include a balance sheet, income statement, and statement of cash flows and all relevant notes thereto. If applicant is a start-up company, only an initial statement of condition is required. The financial statement(s) must illustrate a company net worth of $250,000. Provide unconsolidated financial statements, if applicable.</td>
<td>NMLS</td>
</tr>
<tr>
<td>□</td>
<td>Note: Financial statements are uploaded separately under the Filing tab and Financial Statement submenu link. See the Financial Statements Quick Guide for instructions.</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6131(k)(2)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>Resident/Registered Agent: The Resident / Registered Agent must be listed under the Resident/Registered Agent section of the Company Form (MU1).</td>
<td>NMLS</td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6131(i)(2)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>Primary Contact Employees: The following individuals must be entered into the Contact Employees section of the Company Form (MU1).</td>
<td>NMLS</td>
</tr>
<tr>
<td>□</td>
<td>1. Primary Company Contact. The person responsible for answering application and licensing questions from the Department.</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>2. Primary Consumer Complaint Contact. The person responsible for answering consumer complaints forwarded by the Department.</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6131(a)(1)(iv)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>Non-Primary Contact Employees: Pennsylvania requires that an individual(s) be identified as a Non-Primary Contact for the following areas. These contacts must be listed in the Contact Employees section of the Company Form (MU1).</td>
<td>NMLS</td>
</tr>
<tr>
<td>□</td>
<td>1. Exam Billing</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>2. Consumer Complaint (Regulator)</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>3. Pre-Exam Contact</td>
<td></td>
</tr>
<tr>
<td>□</td>
<td>7 Pa.C.S. § 6131(a)(1)(iv)</td>
<td></td>
</tr>
</tbody>
</table>
### Approvals and Designations

Provide the information for any approvals/designations the company currently holds, if applicable.

This information must be entered in the Approvals and Designations section of the Company (MU1) Form.

7 Pa.C.S. § 6131(k)(1)

### Note

**Bank Account:** Bank account information is not required. The Bank Account section of the Company Form (MU1) can be left blank.

N/A

### Disclosure Questions

Provide a complete and detailed explanation and document upload for each “Yes” response to Disclosure Questions made by the company (MU1) or related control persons (MU2).

See the Company Disclosure Explanations Quick Guide for instructions.

7 Pa.C.S. § 6131(a)(1)(iv), 6133(d, e)

### Qualifying Individual

Each company must appoint a Qualifying Individual on the Company (MU1) Form who:

- Is a mortgage originator or meets the licensing requirements of a mortgage originator by completing appropriate education and testing;
- Lives within 100 miles of the licensed location; and
- Is a management-level officer assigned to the company’s principal place of business.

This individual must be listed in the Qualifying Individual section of Company Form (MU1).

7 Pa.C.S. § 6131(k)(5)

### Pre-Licensure Education and Testing

Pre-licensure education and testing is required for at least one management-level officer assigned to the principle place of business who must also be listed on the NMLS Company Form as a Direct Owner / Executive Officer or Qualifying Individual.

- **Pre-licensure Education:** Complete 20 hours of NMLS approved pre-licensure education courses, and 3 hours of Pennsylvania law; the individual’s education record in NMLS must indicate compliance with this requirement.

- **Pre-licensure Testing:** One of the following three conditions must be met; the individual’s testing results in NMLS must indicate compliance with this requirement.
  - Passing results on both the National and Pennsylvania state components of the SAFE test; or
  - Passing results on both the National and Stand-alone UST components of the SAFE test; or
  - Passing results on the National Test Component with Uniform State Content.

NMLS
| Control Person (MU2) Attestation: Complete the Individual Form (MU2) in NMLS. This form must be attested to by the applicable control person before it is able to be submitted along with the Company Form (MU1). |
|-------------------------------------------------------------|---------------------------|
| 7 Pa.C.S. § 6131(a)(1)(iii)                                | NMLS                      |
| Books and Records: A change in the books and records address to a location other than the principal place of business, when approved by the Department through NMLS, is deemed an approved alternate site recordkeeping location for the purposes of the Mortgage Licensing Act and will furthermore constitute as a valid change or termination of an existing alternate site recordkeeping order. Records stored at an alternate location must be electronically available. Only one books and records location is allowed for Pennsylvania. |
|-------------------------------------------------------------|---------------------------|
| 7 Pa.C.S. § 6135(a)(2)                                     | NMLS                      |
| Credit Report: Individuals in a position of control, including the Qualifying Individual, are required to authorize a credit report through NMLS. Individuals will be required to complete an Identity Verification Process (IDV) along with an individual attestation before a license request for your company can be filed through NMLS. This authorization is made when the Individual Form (MU2) is submitted as part of the Company Form (MU1). |
|-------------------------------------------------------------|---------------------------|
| 7 Pa.C.S. § 6133(e)(5); 6138(a)(3)                          | NMLS                      |
### REQUIREMENTS/DOCUMENTS UPLOADED IN NMLS

<table>
<thead>
<tr>
<th>Complete</th>
<th>PA Mortgage Servicer</th>
<th>Submitted via...</th>
</tr>
</thead>
</table>
|          | **Surety Bond:** Submit the Pennsylvania-approved company bond in the amount of $500,000 furnished by a surety company authorized to conduct business in Pennsylvania. The name and address of the principal insured on the bond must match exactly the full legal business name, including all trade names if applicable, and address of the applicant.  
**Click here to access the form.**  
This document should be named *Pennsylvania Surety Bond.*  
7 Pa.C.S. § 6131(k)(4) | Upload in NMLS: under Surety Bond in the Document Uploads section of the Company Form (MU1) |
|          | **Fidelity Bond:** Submit a fidelity bond at the coverage level required by Pennsylvania in accordance with the guidelines established by the Federal National Mortgage Association or the Federal Home Loan Mortgage Corporation. The name and address of the principal insured on the bond must exactly match the full legal business name, including all trade names if applicable, and address of the applicant. If applicable, include power of attorney (POA).  
Only declaration page of the policy should be uploaded.  
This document should be named *Fidelity Bond.*  
7 Pa.C.S. § 6131(k)(3) | Upload in NMLS: under Fidelity Bond in the Document Uploads section of the Company Form (MU1). |
|          | **Business Plan:** Upload a business plan outlining the following information:  
• Marketing strategies.  
• Products.  
• Target markets.  
• Fee schedule.  
• Operating structure the applicant intends to employ.  
• A statement with a detailed breakdown of the portfolio of mortgage loan servicing rights on a nationwide basis, as well as separately for Pennsylvania. The information should reflect the composition of the portfolio based on mortgage servicing rights owned and aggregate number of loans and unpaid principal balance of all 1-4 family residential mortgage loans segregated by sub-servicer. The information provided should be as of the most recent quarter.  
• Include a complete description of the applicant’s servicing business, stating whether it will service its own loans and/or loans on behalf of others. | Upload in NMLS: under the Document Type Business Plan in the Document Uploads section of the Company Form (MU1). |
- A copy of applicant’s servicing policy and procedures, including quality control procedures.

- The person or firm responsible for quality control and the experience in quality control.

- Sample “hello” and “goodbye” letters.

- The name and contact information of the person who will be responsible for the Pennsylvania portfolio of loans.

This document should be named *Pennsylvania Business Plan*.

**Note:** If the existing uploaded business plan already includes the above information, an additional document does not need to be uploaded. A company should only upload a single business plan. If state-specific material is required, this information should be added to the existing uploaded business plan.

7 Pa.C.S. § 6131(a)(1)(iv)

<table>
<thead>
<tr>
<th>Internal Policies and Procedures: Upload document(s) including information on staffing and internal organizational policies and procedures. If submitting multiple policies, upload and name each policy separately. The document must include the following information:</th>
</tr>
</thead>
<tbody>
<tr>
<td>- General disclosure requirements</td>
</tr>
<tr>
<td>- Mortgage servicing transfers</td>
</tr>
<tr>
<td>- Timely escrow payments and treatment of escrow balances</td>
</tr>
<tr>
<td>- Error resolution procedures</td>
</tr>
<tr>
<td>- Requests for information</td>
</tr>
<tr>
<td>- Force-placed insurance</td>
</tr>
<tr>
<td>- General servicing policies, procedures, and requirements</td>
</tr>
<tr>
<td>- Early intervention requirements for certain borrowers</td>
</tr>
<tr>
<td>- Continuity of contact</td>
</tr>
<tr>
<td>- Loss mitigation procedures</td>
</tr>
<tr>
<td>- Additional Notices</td>
</tr>
<tr>
<td>- Consumer Complaint Policy</td>
</tr>
</tbody>
</table>

This document should be named *[Name of Policy]*.


<table>
<thead>
<tr>
<th>Certificate of Authority/Foreign Registration Statement: Upload proof of registration of the full legal business name with the Pennsylvania Department of State, Corporations Bureau and approved document with the assigned Pennsylvania business entity number that demonstrates authorization to do business Pennsylvania.</th>
</tr>
</thead>
<tbody>
<tr>
<td>This document should be named <em>Pennsylvania Certificate of Authority OR Pennsylvania Foreign Registration Statement</em>.</td>
</tr>
</tbody>
</table>

7 Pa.C.S. § 6121(2); 6131(i)(1)

**Upload in NMLS:** under the Document Type *Company Staffing and Internal Policies* in the *Document Uploads* section of the Company Form (MU1).
### Other Trade Name:
If operating under a name that is different from the applicant’s legal name, that name (“Trade Name”, “Assumed Name” or “DBA”) must be listed under the **Other Trade Names** section of the Company Form (MU1). Pennsylvania does not limit the number of other trade names.

If operating under an “Other Trade Name”, upload proof of registration of the trade name(s) with the Pennsylvania Department of State, Corporations Bureau and approved document with the assigned Pennsylvania business entity number that demonstrates authorization to do business Pennsylvania under that trade name.

This document should be named *Pennsylvania Trade Name – Assumed Name.*

7 Pa.C.S. § 6121(2); 6131(i)(1)

### Formation Documents:
Submit a State-certified copy of the requested applicable documentation detailed below based on your company’s legal status and classification. Include original formation documents and all subsequent amendments, with a list of any name changes.

This document should be named *Formation Documentation [Date of Creation (MM-DD-YYYY)].*

**Unincorporated Association:**
- By-Laws or constitution (including all amendments).

**General Partnership:**
- Partnership Agreement (including all amendments).

**Limited Liability Partnership:**
- Certificate of Limited Liability Partnership; and
- Partnership Agreement (including all amendments).

**Limited Partnership:**
- Certificate of Limited Partnership; and
- Partnership Agreement (including all amendments).

**Limited Liability Limited Partnership:**
- Certificate of Limited Liability Limited Partnership; and
- Partnership Agreement (including all amendments).

**Limited Liability Company (“LLC”):**
- Articles of Organization (including all amendments);
- Operating Agreement (including all amendments);
- IRS Form 2553 or IRS Form 8832 if S-corp treatment elected; and
- LLC resolution if authority not in operating agreement.

**Corporation:**
- Articles of Incorporation (including all amendments);
- By-laws (including all amendments), if applicable;
- Shareholder Agreement (including all amendments), if applicable;
- IRS Form 2553 if S-corp treatment elected; and

Upload in NMLS: under the Document Type **Trade Name/Assumed Name Registration Certificates** in the Document Uploads section of the Company Form (MU1).

Upload in NMLS: under **Formation Document** in the Document Uploads section of the Company Form (MU1).
- Corporate resolution if authority to complete application not in By-Laws or Shareholder Agreement, as amended, as applicable.

**Not for Profit Corporation**
- Documents requested of a Corporation; and
- Proof of nonprofit status
  - Internal Revenue Service ("IRS") 501(c)(3) designation letter; or
  - Statement from a State taxing body or the State attorney general certifying that: (i) the entity is a nonprofit organization operating within the State; and (ii) no part of the entity’s net earnings may lawfully benefit any private shareholder or individual; or
  - Entity’s certificate of incorporation or similar document if it clearly establishes the nonprofit status of the applicant; or
  - Any of the three preceding items described, if that item applies to a State or national parent organization, together with a statement by the State or parent organization that the applicant is a local nonprofit affiliate.

**Trust (Statutory)**
- Certificate of Trust; and
- Governing instrument (all amendments).

7 Pa.C.S. § 6121(2)

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**Management Chart:** Submit a management chart displaying the applicant’s directors, officers, and managers (individual name and title). The chart must also identify compliance reporting and internal audit structure.

This document should be named [Company Legal Name] Management Chart.

**Note:** If the existing uploaded management chart already includes the above information, an additional document does not need to be uploaded. A company should only upload a single management chart.

7 Pa.C.S. § 6131(a)(1)

**Organizational Chart/Description:** Submit a chart showing (or a description which includes) the percentage of ownership of:
- Direct Owners (total direct ownership percentage must equate to 100%)
- Indirect Owners
- Subsidiaries and Affiliates of the applicant/licensee

This document should be named [Company Legal Name] Organizational Chart – Description.

Upload in NMLS: under Management Chart in the Document Uploads section of the Company Form (MU1).

Upload in NMLS: under Organizational Chart/Description in the Document Uploads section of the Company Form (MU1).
**Note:** If the existing uploaded Organizational Chart/Description already includes the above information, an additional document does not need to be uploaded. A company should only upload a single management chart.

7 Pa.C.S. § 6131(a)(1)

### INDIVIDUAL (MU2) DOCUMENTS UPLOADED IN NMLS

No individual (MU2) documents are required to be uploaded into NMLS for this license/registration at this time.
### REQUIREMENTS SUBMITTED OUTSIDE OF NMLS

<table>
<thead>
<tr>
<th>Complete</th>
<th>PA Mortgage Servicer</th>
<th>Submitted via...</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Pennsylvania Mortgage Servicing Business</strong>: If the applicant company has already conducted any mortgage servicing business in Pennsylvania or with Pennsylvania consumers, please provide detailed information on such business, for example, how many Pennsylvania transactions and/or the period of time (months, years, etc.). If the applicant company has not conducted business in Pennsylvania or with Pennsylvania customers, please attach a certified statement, signed and dated by an individual listed on the Direct Owners / Executive Officers section of the Company (MU1) Form.</td>
<td>Email to: <a href="mailto:ra-asklicensing@pa.gov">ra-asklicensing@pa.gov</a> OR Mail to Pennsylvania Department of Banking and Securities</td>
</tr>
<tr>
<td></td>
<td>7 Pa.C.S. § 6138(a)(3)</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Company Memorandum of Tax Certification</strong>: Provide a certified memorandum for the company indicating all tax obligations to the Commonwealth of Pennsylvania have been paid or that a deferred payment plan with the Pennsylvania Department of Revenue has been made. Click here to download the Company Tax Waiver and Certification Form.</td>
<td>Email to: <a href="mailto:ra-asklicensing@pa.gov">ra-asklicensing@pa.gov</a> OR Mail to Pennsylvania Department of Banking and Securities</td>
</tr>
<tr>
<td></td>
<td>7 Pa.C.S. § 6133(e)(4)</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Individual Memorandum of Tax Certification</strong>: Provide a certified memorandum for each control person (including the qualifying individual) indicating all tax obligations to the Commonwealth of Pennsylvania have been paid or that a deferred payment plan with the Pennsylvania Department of Revenue has been made. Click here to download the Individual Tax Waiver and Certification Form.</td>
<td>Email to: <a href="mailto:ra-asklicensing@pa.gov">ra-asklicensing@pa.gov</a> OR Mail to Pennsylvania Department of Banking and Securities</td>
</tr>
<tr>
<td></td>
<td>7 Pa.C.S. § 6133(e)(4)</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Pennsylvania Criminal Background History Check</strong>: Each control person named in the Direct Owners / Executive Officers section and the Qualifying Individual listed on the Company (MU1) form must complete a Pennsylvania State Police (PSP) criminal background check by using the Pennsylvania Access to Criminal History (PATCH) website. Please follow the directions on the form carefully. <strong>Results will not be accepted more than 30 days prior to the application submission date.</strong> Click to download PA State Police Criminal Background History Instructions.</td>
<td>Email to: <a href="mailto:ra-asklicensing@pa.gov">ra-asklicensing@pa.gov</a> OR Mail to Pennsylvania Department of Banking and Securities</td>
</tr>
<tr>
<td></td>
<td>7 Pa.C.S. § 6133(d); 6138(a)(3)</td>
<td></td>
</tr>
</tbody>
</table>
**FBI Criminal Background Check:** Each control person (including the qualifying individual) must complete a FBI Fingerprint check.

Available to Pennsylvania residents and those working in the Commonwealth of Pennsylvania:

- To Schedule your ten-minute fingerprint appointment, simply click on the link associated with your license type below:

  **Mortgage Servicer**

**For all other applicants residing or working in states other than Pennsylvania**

**a fingerprint card must be submitted by mail to IndentoGO**

**Non-Resident Cardscan**

**Universal Enrollment Platform Processing Overview**

Cardscan processing is available for those applicants residing outside of Pennsylvania and/or Pennsylvania residents physically unable to visit an IndentoGO location. To complete the process, applicants must complete the following steps.

1. Obtain fingerprints on [FBI (FD-258) fingerprint card](#) and complete personal information fields on fingerprint card.
2. Click on the link associated with your license type above.
3. Click on the ‘Submit A Fingerprint Card by Mail’ link and complete the pre-enrollment information necessary to submit a fingerprint card enrollment by mail. All processing fees will be collected during the pre-enrollment process. A pre-enrollment confirmation page will be provided once registration is complete.
4. Print and sign the completed pre-enrollment confirmation page, which includes the barcode printed on the top right of the page. Mail the signed pre-enrollment confirmation page and the completed fingerprint card to IndentoGO using the mailing address provided during the pre-enrollment process.

**DO NOT MAIL THE COMPLETED FBI CARD TO THE DEPARTMENT OF BANKING AND SECURITIES**

Results will not be accepted more than 30 days prior to the application submission date.

Results of the background checks are not mailed to applicants. If there is a problem with the results of your background check you will be notified.

[Click to download FBI Fingerprint Criminal Background History Instructions.](#)

7 Pa.C.S. § 6133(d); 6138(a)(3)
**Third Party Investigatory Background Checks**: In addition to the Pennsylvania and Federal Criminal Background Checks, a control person and/or Qualifying Individual *who does not or has not resided in the US for at least 5 years* must provide an investigative background report. The report must be prepared by an acceptable search firm and submitted directly to the Department in addition to other background information required in the application.

**Results will not be accepted more than 30 days prior to the application submission date.**

At a minimum, the report must contain the following:
- A comprehensive credit report/history
- Civil court and bankruptcy court records for the past 5 years, including a search of the court data in the country(ies), states, towns where the individual resided and worked and in contiguous areas.
- Criminal records for the past 5 years, including felonies, misdemeanors and violations including a search of court data in the countries, states, towns where the individual resided and worked and in contiguous areas.

[Click to download Third-Party Investigatory Background Check Instructions.](#)  
7 Pa.C.S. § 6133(d); 6138(a)(3)

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**Email to**: ra-asklicensing@pa.gov
**OR**
**Mail to Pennsylvania Department of Banking and Securities**